

# Ambient® Bamboo Composite Decking

## 30 Year Limited Residential Warranty

Ambient Bamboo Products, Inc. warrants to the purchaser that this composite bamboo decking

1) Is free of any manufacturing defects caused by improper milling, grading, staining or coating. Damages due to improper transportation, storage, installation, or any other cause are not covered. Product quality variation or error that does not exceed the 5% industry standard is not considered a factory defect.

2) Will not suffer from fungal decay, rot or termites for a period of 30 years from the date of purchase

Any claims for warranty must be received within 30 days after the defect has been identified. Whenever this warranty is applicable, our liability is limited to repairing or replacing decking at no cost to you, the original end-consumer. Warranty only applies when product is used under normal foot traffic conditions, and as long as you follow all the preventive instruction as prescribed in the installation guide.

This warranty excludes any blemishes or damage caused by improper maintenance (including the use of detergents, furniture, dusting, sprays, or any other cleaning and maintenance products), excessive moisture, excessive heat or cold, insects, excessive sanding, settlement or movement of the structure to which the deck is attached, installation of decking over visible defect, or failure to follow the Installation Instruction and/or Care & Maintenance instructions for this. This warranty is limited to a one-time repair or replacement of deficient decking. Any cracks that develop as a result of improper moisture control, submersed applications, flooding and/or excessive dryness are not covered under this warranty. Issue at hand must be noticeably covering at least 20% of the total bamboo deck area for the claim to be considered. This warranty does not cover fading or loss of color due to sunlight exposure. Bamboo decks, like other wood decks and due to their composition, are subject to seasonal contraction and expansion.

In case of dispute the end user has the right to hire an inspector to examine the installation in question. The inspection MUST occur within 20 days of the problem being identified or the claim will not be considered. If the resulting inspection finds fault with the product then our company will reimburse the end-user for the inspection cost in addition to replacing the deck.

IN NO EVENT WILL AMBIENT BAMBOO PRODUCTS'S LIABILITY EXCEED THE COST OF REPLACEMENT OF THE RESPECTIVE DEFECTIVE PRODUCT OR THE REFUND OF THE ORIGINAL PURCHASE PRICE. This warranty is non transferable.