

MagPanel®

Limited Warranty

Coverage

This warranty applies to the original purchaser, is non-transferable and covers MgO Magnesium Oxide (Mgcl) and MgSO4 Magnesium Sulfate Boards. The covered product at the time of receipt will be free from manufacturing defects including; swelling, rotting, and delamination. The panels will be within plumb to within 1% of advertised measurements.

Limitations

The warranty does not cover damages caused by the following:

1. Improper storage, handling, or installation of the product (including the use of improper fasteners).
2. Deterioration due to improper framing or flawed structural design.
3. Settlement or movement of the structure to which the panels are attached.
4. Improper modification or alteration of the product which reduces the structural integrity.
5. Exceeding the maximum load standards.
6. Improper weatherproofing, sealing, priming, or mudding.
7. Acts of God including but not limited to; floods, hurricanes, tropical storms, tornados, lightning, earthquakes, and other instances of severe weather.
8. Panels damaged during shipping that are then installed or used.

Terms

- The purchaser must inform Ambient of any defects within 30 days of receipt of the product and prior to any modification or alteration of the product.
- The purchaser must provide proof via photographic evidence of the defect within 7 days of discovery to Ambient. The purchaser must also provide documentation of proper storage and handling of the product.
- Any attempts to fix the defect prior to informing Ambient. will invalidate the warranty.

Remedy

- When a warranty claim is submitted, Ambient. will determine the liability under the scope of the warranty and decide the appropriate course of action.
- It is at the discretion of the seller (Ambient) to provide one of the following:
 - Replacement of the product if available
 - Refund of the original purchase price
- Ambient will not reimburse the purchaser for labor, storage, transport, or any other costs related to the receipt of the defective product.

By purchasing MgO and MgSO4 panels from Ambient. the buyer agrees to all terms laid out in the warranty.